

PRODUCT WARRANTY

The Couta Group Pty Ltd supplies a range of products to customers under the Gas Pex™, Water Pex™, Chill Pex™ and Heat Pex™ brands. All products are compliant with Australian Regulations and independently certified to respective Australian Standards, Watermark and Gas regulations.

The Gas Pex™ piping system fully complies with, and has been independently certified to, all requirements of AS 4176:1994, AS 4176.8:2010 and Technical Specification ATS 5200.478 that apply for macro composite pipe systems for gas in Australia. The Water Pex™ Pex/Al/Pex multilayer piping system fully complies with, and has been independently certified to, the requirements of AS 4176.2:2010 and AS 4176.3:2010. The Water Pex™ Pex-b piping system fully complies with, and has been independently certified to, the requirements of AS 2492:2007. The Heat Pex™ Pex-b piping system fully complies with, and has been independently certified to, the requirements of NBR 15939-1:2011.

The Couta Group Pty Ltd offers a 25 year warranty on its Gas Pex™, Water Pex™, Chill Pex™ and Heat Pex™ systems and is backed by a products and public liability insurance policy to the value of AUD\$20,000,000. The policy covers claims made anywhere in Australia or New Zealand for personal injury or property damage caused by faulty product.

This warranty is conditional upon:

- The Tradespersons installing Couta Group systems having the appropriate regulatory licenses and having been trained and certified by the Couta Group in the correct installation techniques for the systems.
- The systems being installed in accordance with National Gas and Water Plumbing codes such as AS3500 and AS5601 or others that may apply.
- Any system component failure NOT being removed from the installation until inspection by a representative of The Couta Group.

This warranty covers Couta Group systems. The warranty is void where the installer does not use Couta Group fittings **and** pipe together.



Gavin Shaw
Managing Director

NB: This warranty does not cover faulty workmanship or misuse of the product.